

Surinaamse Lotto Responsible Gaming Policy

1. Introduction

At Surinaamse Lotto, we are committed to promoting responsible gaming practices to ensure a safe and enjoyable experience for all our players. We recognize the importance of protecting vulnerable individuals and preventing underage play. This policy outlines our commitment to responsible gaming, including our advertising practices, self-exclusion options, and support for players with gaming-related issues.

2. Responsible Gaming and Underage Play in Advertisements

We are dedicated to ensuring that all our advertisements promote responsible gaming. Our advertising guidelines include:

- Clearly displaying messages about responsible gaming and the risks associated with excessive play.
- Including information on the legal age for participation in all our marketing materials.
- Avoiding content that targets minors.
- Avoiding content that suggests that gaming is a solution to financial problems.

3. Self-Exclusion of Players

We provide players with the option to self-exclude from participating in our games. Our self-exclusion program includes:

- Easy access to self-exclusion tools on our website and through customer service.
- Options for temporary or permanent self-exclusion based on the player's needs.
- Confidential handling of all self-exclusion requests to protect player privacy.

4. Referral to Help Centers

We are committed to supporting players who may be experiencing gaming-related issues. Our referral process includes:

Providing information about help centers specializing in gaming addiction. Offering resources and contact details for professional counseling and support services with the support of the Suriname Gaming Board.

5. Conclusion

At Surinaamse Lotto, we believe in fostering a responsible gaming environment. By adhering to this policy, we aim to protect our players and promote a healthy approach to gaming. If you have any questions or need assistance, please contact our customer service team.